Data Center Services

Global Com, Inc's Data Center Services provide customers access to a team of highly-trained operations technicians that are available 24x7. Services range from a single cable patching to full move to certified decommissioning. We offer the resources required to help install, operate and manage data center from a single cabinet to an entire vault.

Cabling	Power
• Moving, securing or dressing existing cabling • Patching • Cross connect termination • Testing and Diagnostics • Simple light readings for fiber optics • Signal verification for copper and coaxial • Patch cord and media testing	• Turning on, off or recycling of device power • Verifying power status • Connecting and installing rack-mounted PDUs and equipment
On Site Assistance	**Device Management**
• Standby assistance • Remote or on-site visual verification for troubleshooting • Basic cleaning or organization of customer space • Discarding boxes or items • Racking and stacking of equipment • Moving boxes or equipment within the facility	• Verifying device physical status • Swapping highly modular equipment (HDDs, network cards, memory, etc.) • Customer assisted console access • Customer remote serial console access to equipment • Swapping storage and removable media
Inventory/Auditing/Labeling	**Shipping/Receiving**
• Full or partial cage and cabinet audits • Device labeling • Photographing space or equipment • Cross connect and cable auditing or tracing	• Packing and unpacking of equipment for shipping • Labeling boxes or equipment for shipping • Inventorying boxes or equipment